



IDAHO DEPARTMENT OF  
HEALTH & WELFARE

C.L. "BUTCH" OTTER – Governor  
RICHARD M. ARMSTRONG – Director

DEBBY RANSOM, R.N., R.H.I.T. – Chief  
BUREAU OF FACILITY STANDARDS  
3232 Elder Street  
P.O. Box 83720  
Boise, Idaho 83720-0036  
PHONE: (208) 334-6626  
FAX: (208) 364-1888  
E-mail: fsb@idhw.state.id.us

February 2, 2007

Scott Jenkins, Administrator  
Diamond View Assisted Living Community, LLC  
3570 E Amity Rd  
Meridian, ID 83642

Dear Mr. Jenkins:

On January 30, 2007, a complaint investigation survey was conducted at Diamond View Assisted Living Community, LLC. The survey was conducted by Debra Sholley, LSW and John Wingate, RN. This report outlines the findings of our investigation.

**Complaint # ID00001843**

Allegation #1: Kitchen staff never wear gloves when preparing or serving food.

Findings #1: Based on observation, interviews (with residents and staff) and record review it could not be determined that unsanitary practices occurred at the facility.

Conclusion #1: Unsubstantiated. Staff was observed to be wearing gloves appropriately. Although the allegation may have occurred, it could not be substantiated during the complaint investigation conducted on January 30, 2007.

Allegation #2: Kitchen staff are not trained; they do not have food handlers licenses.

Findings #2: Based on observation, record review and interviews with staff it was determined staff were trained and had food handlers licenses.

Conclusion#2: Unsubstantiated. Through observation and interviews; staff was found to be appropriately trained and licensed. Although the allegation may have occurred, it could not be substantiated during the complaint investigation conducted on January 30, 2007.

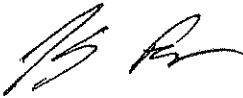
Allegation #3: They serve cold food on the same plate as hot, making the food unpalatable.

Findings #3: Based on observation, interviews (with residents and staff) and record review it could not be determined that unpalatable food was served at the facility.

Conclusion #3: Unsubstantiated. Through observation of the noon meal interviews with residents and staff it was determined that the food was palatable. Although the allegation may have occurred, it could not be substantiated during the complaint investigation conducted on January 30, 2007.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,



DEBBIE SHOLLEY, LSW  
Team Leader  
Health Facility Surveyor  
Residential Community Care Program

DS/sc

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Community Care Program